



Un service du Luxembourg Institute of Science and Technology  
En partenariat avec le Ministère de l'Environnement, du Climat et du Développement durable  
et le Ministère de l'Economie

# Vos obligations REACH en tant que fournisseur d'articles et détaillant

12 octobre 2021

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Luxembourg Institute of Science and Technology



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# Règlements sur les produits chimiques

## Généralités





Un service du Luxembourg Institute of Science and Technology  
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et le Ministère de l'Economie

# Règlements REACH et CLP

## Législation européenne sur les produits chimiques

### **REACH : enRegistrement, Évaluation, Autorisation et restrictions des substances CHimiques**

Registration, Evaluation, Autorisation and restriction  
of CHemicals

- ✓ Règlement (CE) 1906/2007
- ✓ Entrée en vigueur le 1<sup>er</sup> juin 2007
- ✓ Protéger la santé humaine et l'environnement
- ✓ Améliorer la compétitivité et l'innovation de l'industrie chimique

### **CLP : Classification, étiquetage et emballage des substances et mélanges chimiques**

Classification, Labelling and Packaging  
of substances and mixtures

- ✓ Règlement (CE) 1272/2008
- ✓ Entrée en vigueur le 20 janvier 2009
- ✓ Harmoniser la classification et l'étiquetage des produits chimiques
- ✓ Communiquer aux utilisateurs les risques présentés par les produits chimiques

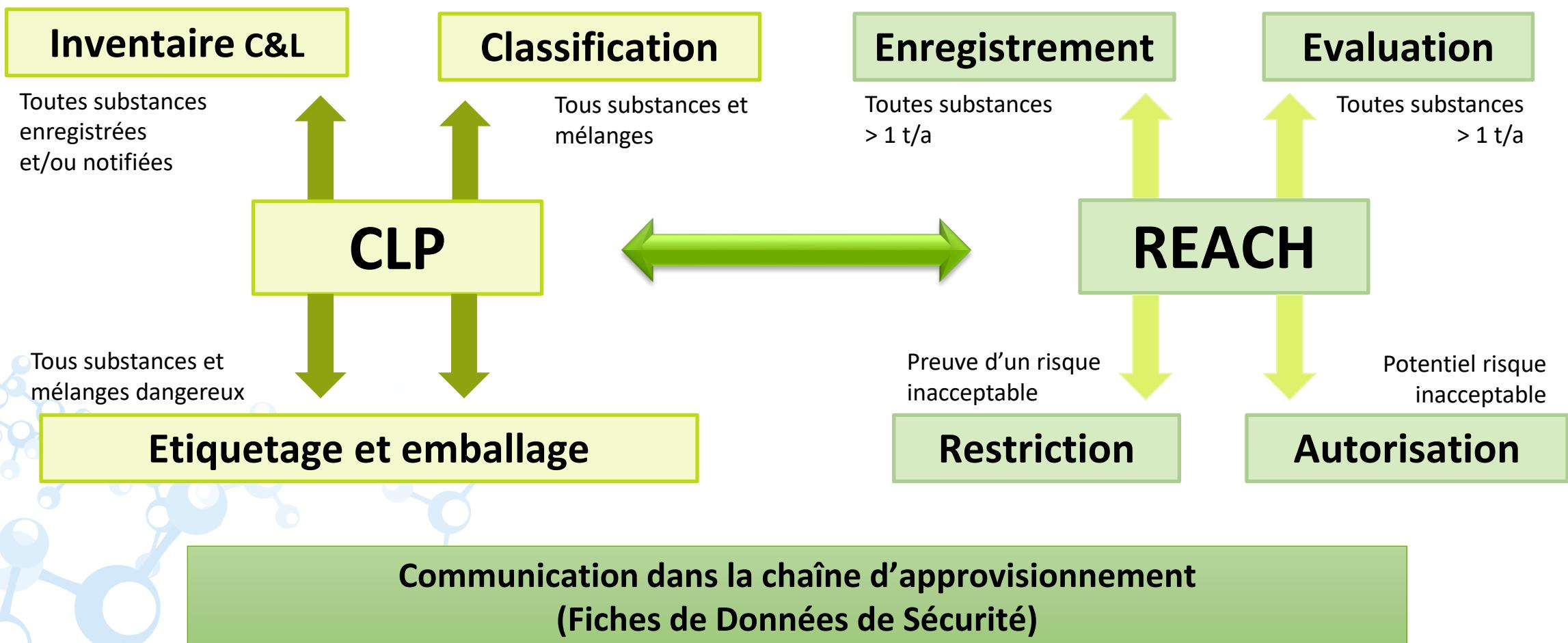
L' Agence européenne des produits chimiques est au centre de leur mise en œuvre pour en assurer la cohérence au sein de l'Union européenne.



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# Règlements REACH et CLP

## Produits chimiques





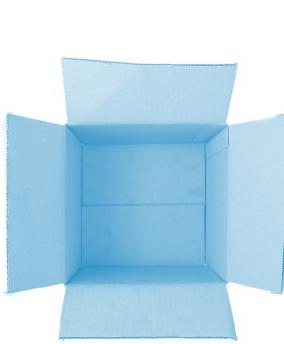
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# Substances dans les articles

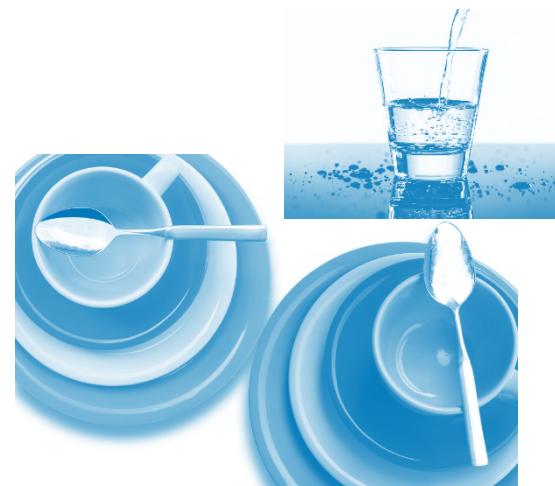




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# Les substances sont présentes partout !





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Vêtements, textile,  
accessoires, etc.



Appareils électroniques



Meubles et matériaux  
de construction



Equipements ménagers



« [...] Un objet auquel sont donnés au cours du processus de fabrication, une **forme**, une **surface** ou un **dessin** particuliers qui sont plus déterminants pour sa fonction que sa composition chimique » –

Article 3.3 de REACH



Automobiles & vélos



Equipements de sport



Emballages



Ustensiles de cuisine



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# Qu'est-ce qui n'est pas un article sous REACH ?



Crayon en cire

**Fonction**  
Déposer du pigment coloré sur du papier



La **forme** du crayon n'est pas plus déterminante pour la fonction de crayon que sa **composition chimique**



Est-ce un article?  
Non → **Mélange**



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Peintures, colle,  
vernis...



# Qu'est-ce qui n'est pas un article sous REACH ?



Produits cosmétiques



Produits alimentaires



Produits ménagers



# Cas de la combinaison d'un article et d'un mélange



Cartouche pour imprimante

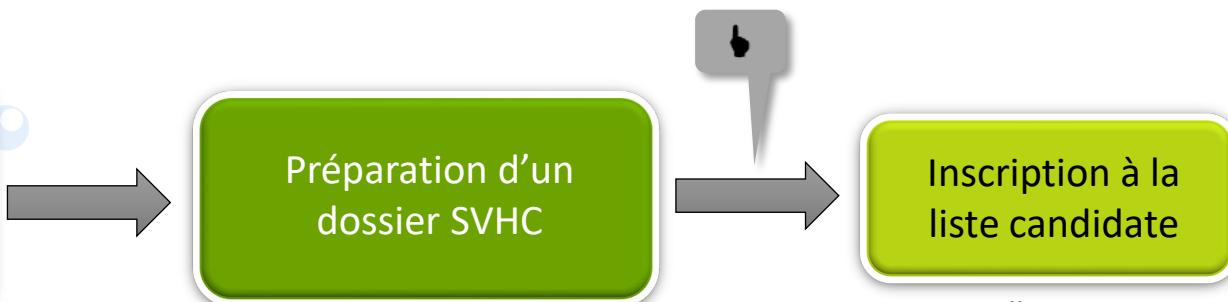
- Question principale : le contenu de l'objet fait-il partie intégrante de celui-ci ? → Non
- Questions secondaires :
  - ✓ Le contenu est-il utilisable sans l'objet ? → Oui, la couleur peut toujours être posée sur le papier
  - ✓ L'objet agit-il comme un contenant/support contrôlant le rejet du contenu ? → Oui, la cartouche maintient l'encre dans l'imprimante et contrôle la distribution
  - ✓ L'objet devient-il inutile une fois le contenu consommé lors de l'utilisation de l'objet ? → Oui, la cartouche sera éliminée une fois l'encre utilisée pendant la durée de vie de la cartouche

Est-ce un article? → **Combinaison d'un article (rôle de contenant) et d'un mélange**

# Qu'est-ce qu'une substance « SVHC » ?

- **SVHC** = **S**ubstance of **V**ery **H**igh **C**oncern (substance extrêmement préoccupante)
- Identification des SVHC est directement liée à la procédure d'autorisation REACH
  - ✓ **But** : garantir la maîtrise des risques liés à l'utilisation des SVHC et la substitution progressive de ces substances
  - ✓ La procédure d'autorisation commence lorsqu'un État membre (EM) ou l'ECHA, à la demande de la Commission européenne, propose une substance pour une identification en tant que SVHC
- **Substances concernées** : (article 57 de REACH)
  - ✓ Substances cancérogènes, mutagènes ou toxiques pour la reproduction, catégories 1A ou 1B conformément à CLP
  - ✓ Substances PBT/vPvB (persistantes, bioaccumulables et toxiques et très persistantes et très bioaccumulables)
  - ✓ Substances ayant un niveau de préoccupation équivalent (par ex. : perturbateurs endocriniens)

EM ou ECHA informe de son intention de proposer une substance pour une identification en tant que SVHC



Actuellement 219 substances

Consultation publique

# Où trouve-t-on des SVHC ?

## Exemples



The diagram illustrates a house interior with different rooms highlighted in green. A living room (Salon) contains a sofa, chair, and coffee table. A kitchen (Cuisine) contains a dining table, chairs, and a sink area. A bedroom (Chambre d'enfant) contains a bed, desk, chair, and toys like a teddy bear and a unicorn. A bathroom is also visible. Green clouds of small icons representing SVHCs are shown emanating from various parts of the house, such as the sofa, floor, and toys, pointing towards three callout boxes.

**Salon et chambres**

Retardateurs de flamme dans les matelas et tapis, revêtements de sol et les sacoches d'ordinateurs.

Plastifiants dans les revêtements muraux texturés et dans les câbles.

**Cuisine**

Revêtements antiadhésifs, par exemple dans les ustensils de cuisine.

Plastifiants dans les nappes et revêtements de sol en PVC, formaldéhyde dans les meubles de cuisine.

Retardateurs de flamme dans les appareils électriques, bisphénol A dans les récipients en plastique et canettes.

**Chambre d'enfant**

Plastifiants dans les revêtements de sols en PVC et les papiers peints en vinyle, retardateurs de flammes dans les matelas et meubles.

Plastifiants dans les jouets et bottes en caoutchouc, vêtements d'extérieur imprégnés (PFC).

# Obligations : qui est concerné ?

**Acteurs concernés :** producteurs d'articles, importateurs, distributeurs, détaillants

## ➤ Producteurs d'articles

- ✓ Industrie du **jouet**
- ✓ Industrie du **textile**
- ✓ Industrie de l'**électroniques** (électroménagers, ordinateurs, circuits électroniques, etc.)
- ✓ Fabricant d'**articles de cuisine** (porcelaine, ustensiles de cuisine, verrerie, etc.)
- ✓ **Artisans** (bijoutiers, orfèvres, couturiers, fabricants de chaussures, etc.)
- ✓ Industrie de l'**emballage** (emballages alimentaires inclus !)

## ➤ Importateurs et distributeurs qui mettent les articles sur le marché

## ➤ Détailleur qui revendent tous les articles provenant des acteurs mentionnés ci-dessus



# Obligations sous REACH

- **Enregistrement** (article 7.1) des substances dans les articles est requises pour tous les producteurs et importateurs lorsque les **deux** conditions suivantes sont remplies :
  - ✓ La substance est présente dans ces articles dans des **quantités supérieures au total à 1 tonne** par producteur ou importateur **par an**.
  - ✓ La substance est **destinée à être rejeté de manière intentionnelle** dans des conditions normales ou raisonnablement prévisibles d'utilisation.
- **Notification** (article 7.2) des substances de la liste candidate présentes dans les articles est requise pour tous les producteurs et importateurs lorsque les **deux** conditions suivantes sont remplies :
  - ✓ La substance est présente dans ces articles dans des **quantités supérieures au total à 1 tonne** par producteur ou importateur **par an**.
  - ✓ La substance est présente dans ces articles dans une **concentration supérieure à 0,1 % m/m**.

**Attention à prendre également en considération les procédures d'autorisation (substances de l'annexe XIV) et de restriction (substances de l'annexe XVII)**

# Obligation de communication

**Acteurs concernés :** tous les fournisseurs d'articles – Article 33 de REACH



SVHC présente dans l'article à une concentration > 0,1% m/m



Utilisateurs en aval  
Distributeurs

Consommateurs

Obligatoire

C'est le « droit de savoir »



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## Entreprises

Soumettez les informations sur les SVHC de vos articles dans la **base de données AskREACH**



# Le « droit de savoir » Comment contribuer ?

## Consommateurs

Utilisez l'application pour smartphone « Scan4Chem »



# Obligation dans le cadre de la Directive-cadre sur les déchets

## ➤ Introduction de nouvelles obligations relatives au SVHC :

- ✓ Article 9.1.i : Les entreprises fournissant des articles contenant des substances de la liste candidate à une concentration supérieure à 0,1% masse par masse (m/m) sur le marché EU doit soumettre à l'ECHA des informations sur ces articles.
  - Depuis **5 janvier 2021**
  - Qui est concerné?
    - Fabricants et importateurs de l'EU
    - Assembleurs
    - Distributeurs d'articles dans l'UE et autres acteurs de la chaîne d'approvisionnement mettant des articles sur le marché
- ✓ Article 9.2 : Création et maintient par l'ECHA d'une base de données pour les informations devant être soumises conformément à l'article 9.1.
  - Développement par l'ECHA de la base de données SCIP (Substances of Concern In articles as such or in complex objects (Products))



# Safety Gate

## The rapid alert system for dangerous non-food products



1 of 2 photos ◀ Previous ▶ Next



1 of 3 photos ◀ Previous ▶ Next

**Risk type:** Chemical

The product contains lead (value: 52% by weight). Lead is harmful to human health as it accumulates in the body.

The product does not comply with the REACH Regulation.

**Measures taken by economic operators:** Recall of the product from end users (By: Retailer)

**Risk type:** Chemical

The amount of chromium (VI) is sensed.

The product does not comply with the REACH Regulation.

**Measures taken by economic operators:** Recall of the product from end users (By: Distributor)

[Cookies](#) | [Avis juridique](#) | [Contact](#) | [Recherche](#)
français 

**Alert number:** A12/1395/18  

**Category:** Construction products

**Product:** Bag of cement

Share on    

**Alert number:** A12/1948/18  

**Category:** Toys

**Product:** Plastic doll

**Brand:** Unknown

**Name:** Beauty Fashionable joker

**Type / number of model:** No.8800

**Batch number / Barcode:** 8 584156 160006

Share on    

**Risk type:** Measures ordered by public authorities (to: Distributor): Recall of the product from end users, Withdrawal of the product from the market

The amount of chromium (VI) is sensed and may trigger allergic reactions.

The product does not comply with the REACH regulation.

**Measures taken by economic operators:** Recall of the product from end users (By: Retailer)

+ View more

pour recevoir le rapport hebdomadaire complet votre rapport hebdomadaire dans la base de données des produits dangereux élaborez vos propres statistiques d'alertes



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# Merci de votre attention



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# LIFE ASKREACH

**AskREACH – Strengthening B2C communication around SVHC**

Oona Freudenthal, Luxembourg Institute of Science and Technology (LIST)

Helpdesk REACH&CLP Luxembourg

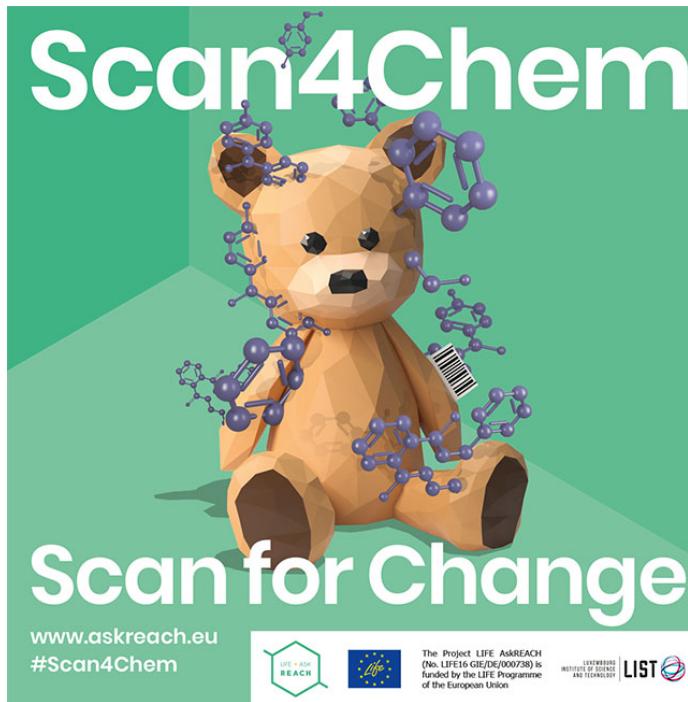
08/10/2021

All rights reserved to  
AskREACH Consortium

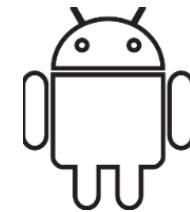
# Have you heard of Scan4Chem?



<https://apps.apple.com/de/app/scan4chem/id1205416098>



<https://play.google.com/store/apps/details?id=de.uba.scan4chem>



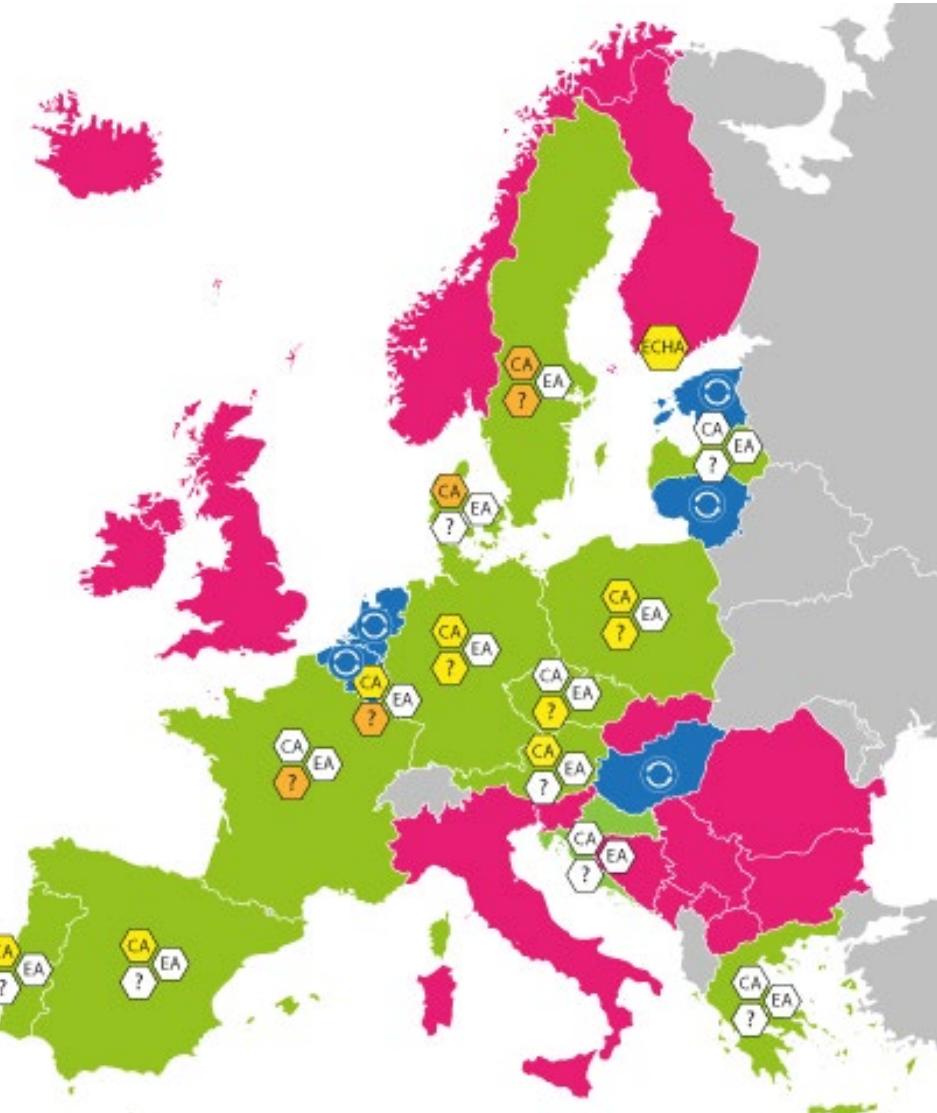


The Project LIFE  
AskREACH (No. LIFE16  
GIE/DE/000738) is  
funded by the LIFE  
Programme of the  
European Union

# Context

# Project overview

- The Project LIFE AskREACH (No. LIFE16 GIE/DE/000738) is funded by the [LIFE Programme](#) of the European Union
- Project duration from [September 2017](#) to [August 2023](#)
- 20 project partners from 13 Member States
- LIST is the leading partner of the campaign for companies and the developer of the IT infrastructure
- Dissemination activities
- Development of app and database

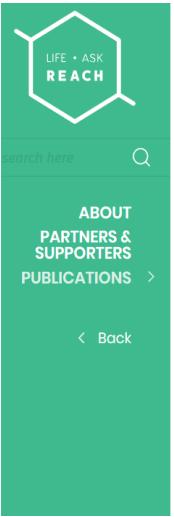




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Programme of the  
European Union

# AskREACH baseline study

# AskREACH baseline report – companies 1



## Awareness and communication on SVHCs in articles: Surveys among consumers and article suppliers

To inform its impact monitoring, the LIFE AskREACH project has recently conducted surveys of more than 14,000 citizens and of some 180 article suppliers. Documenting the results of the empirical work, the report gives insights into consumers' current awareness related to substances in articles and into companies' current situation in terms of awareness, implementation and related challenges concerning Art. 33 of REACH.

July 2019

[Read more >](#)

<https://www.askreach.eu/publications/>

Sectors	Absolute
Textiles	44
Electronics	36
Household articles	31
Sporting goods and outdoor	23
Do it yourself	25
Furniture	20
Toys	16

*Sector(s) of activity of the surveyed companies*

Country	No
France	67
Germany	50
Sweden	15
Czech Republic	12
Serbia	9
Croatia	8
Poland	5
Austria	4
Greece	4
Spain	4
Latvia	3
Luxembourg	1
Portugal	1

*Countries and amount of company survey responses per country*

Total: **183** companies participated

2018/05/13

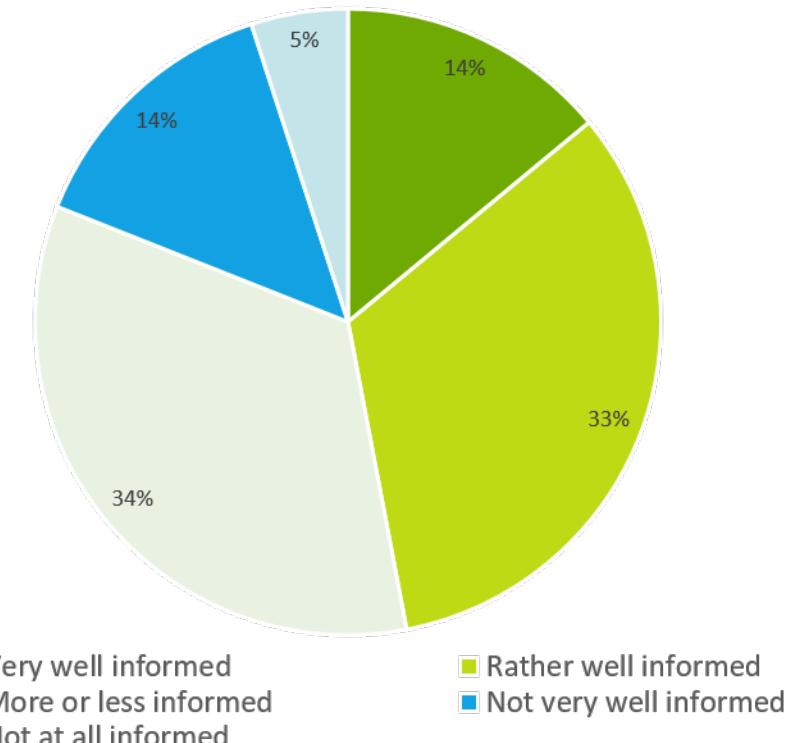
No. LIFE16 GIE/DE/000738



# AskREACH baseline report – companies 2

- Of 183 participating companies, 42% had already received 'right to know' information requests from consumers.
- Of the companies that have received requests, nearly half did not usually have the information required to provide an immediate response.
- Only 47% of the participating companies felt well informed or quite well informed about the presence of SVHCs in their articles.
- 43% of the surveyed companies had no IT-solution in place to collect and manage information on SVHCs in their articles. Of the companies that do employ IT tools (57%), a quarter use MS Excel.

How informed do you (your company) feel about the presence of problematic chemical substances (such as SVHCs) in the articles you produce/sell?



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# AskREACH baseline report – companies conclusions

- Supply chain communication – room for improvement
- Ability to answer consumer SVHC requests
- Forum enforcement pilot project (ECHA, 2019): **88%** of suppliers of articles containing SVHC above 0,1% failing to communicate sufficient information according to REACH Article 33(1) and **56%** of duty holders fail to communicate sufficiently according to REACH Article 33(2).\*

**The survey findings confirm concerns that a large proportion of companies are not well-prepared to respond to consumer's 'right to know' requests in compliance with REACH Art. 33(2).**



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\*[https://echa.europa.eu/documents/10162/13577/sia\\_pilot\\_project\\_report\\_en.pdf/f9fc153b-a322-43be-1ba1-44f4e5cb02c8](https://echa.europa.eu/documents/10162/13577/sia_pilot_project_report_en.pdf/f9fc153b-a322-43be-1ba1-44f4e5cb02c8)



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# Random article SVHC tests

# SVHC tests of sports articles

- **13 organisations from 13 European countries**
- Each organisation purchased **3-8 random sports and leisure articles** on their market area (balls, skipping ropes, bottles, weighs, mats etc.) -> total of **82 samples**
- **SVHC requests were sent** via the Scan4Chem app

Tested substances:

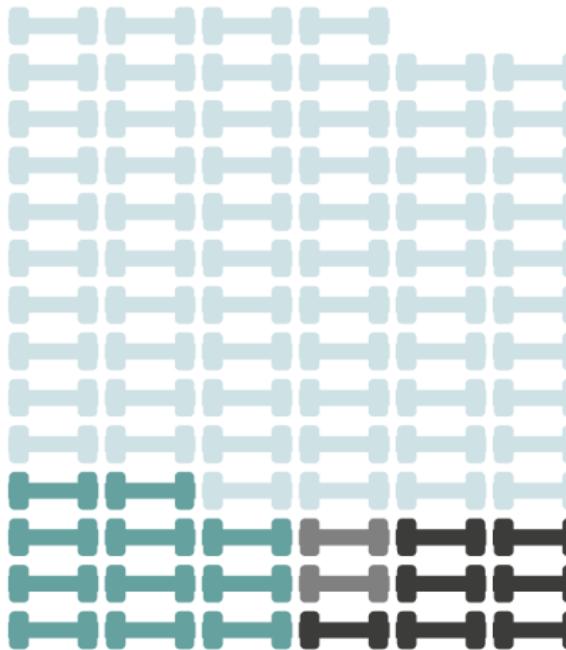
Substance group	Individual substances
Phthalates	DEHP, BBP, DHNUP, DIHP, DMEP, DBP, DIBP, DPENP, DiPP, PIPP, DPP, DnHP, DCHP, DNOP, DIDP, DINP, DHxP, DIHxP <sup>1</sup>
Chlorinated paraffins	SCCPs (short-chain chlorinated paraffins) MCCPs (medium-chain chlorinated paraffins) (not SVHCs)
Alkylphenols	Octylphenol, nonylphenol, tris(nonylphenyl)phosphite
Flame retardants	Deca-BDE, HBCDD, TXP, TCEP <sup>2</sup>
Heavy metals	lead, cadmium
Others	ADCA (azodicarbonamide)

Country	Number of samples
Czech Republic	8
Latvia	6
Germany	6
Poland	6
Austria	7
France	7
Luxembourg	6
Hungary	3
Greece	8
Serbia	6
Sweden	7
Croatia	7
Portugal	5
	<b>82</b>

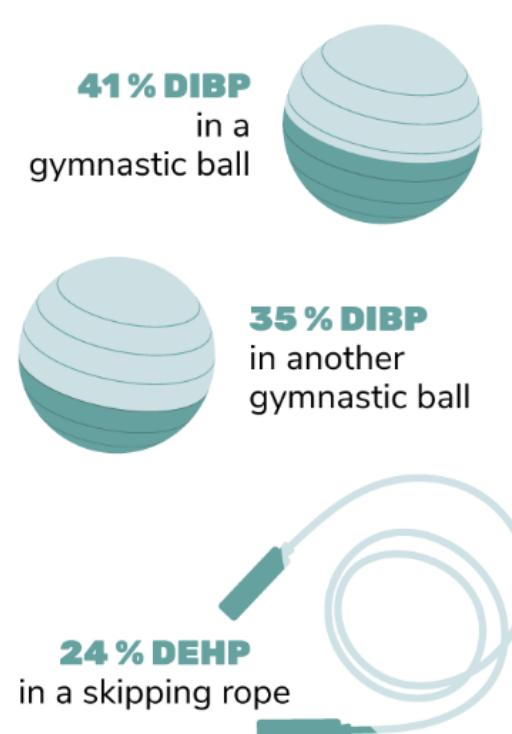


# Results

- For **56% of the articles**, we received **no answer** at all, even after one or more e-mail reminders.
- **24%** of the tested articles **contained SVHCs**
- **SVHCs > 0,1% (m/m)** in **11%** of the samples. None of these suppliers replied to the request.
- In 7 samples, the plasticisers DEHP, DIBP or DBP were found
- Should not be placed on the market after July 2020 at a concentration higher than 0.1% (m/m).
- The plasticiser DEHP was detected with a concentration of 24% in a skipping rope, and DIBP was found at concentrations up to 35% and 41% in two types of gymnastic balls.



**24 %** of the samples contain SVHCs  
9 articles contain SVHCs over 0,1 %  
7 articles are not marketable  
© GLOBAL2000



Read more on  
[www.askreach.eu/publications](http://www.askreach.eu/publications)



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# Our aim and solution

# AskREACH - Aim



Facilitate communication on SVHC in articles

- between **consumers** and **companies**
- Within the **supply chain**

Ensure **compliance**.  
Reduce **human** and **environmental** exposure.  
Promote **substitution** of SVHCs.



# Dissemination methods, channels, stakeholders

# Material

- Flyers
  - Posters
  - Guides
  - Presentations
  - Videos
  - Social media posts
  - Photos

# Multipliers

- Industry associations
  - Chambers of commerce/crafts
  - National REACH Helpdesks
  - Competent authorities
  - Consulting companies
  - Ministries

# Strategies

- Stakeholder mapping
  - Coordination of dissemination activities:  
Social media strategy

# Channels

- Websites
  - Newsletters
  - Press articles
  - Industry journals
  - Radio
  - Webinars
  - Television
  - Podcasts
  - Events/fairs
  - Schools
  - Social media
  - Conferences/trainings



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# Retailers – dedicated support

**Tools** to collect SVHC information from suppliers

**Article portfolio assessment** regarding SVHCs

**Retailer action**  
Collect SVHC information and prepare for requests

**Shop assistant training**

**Consumer support and info stands**



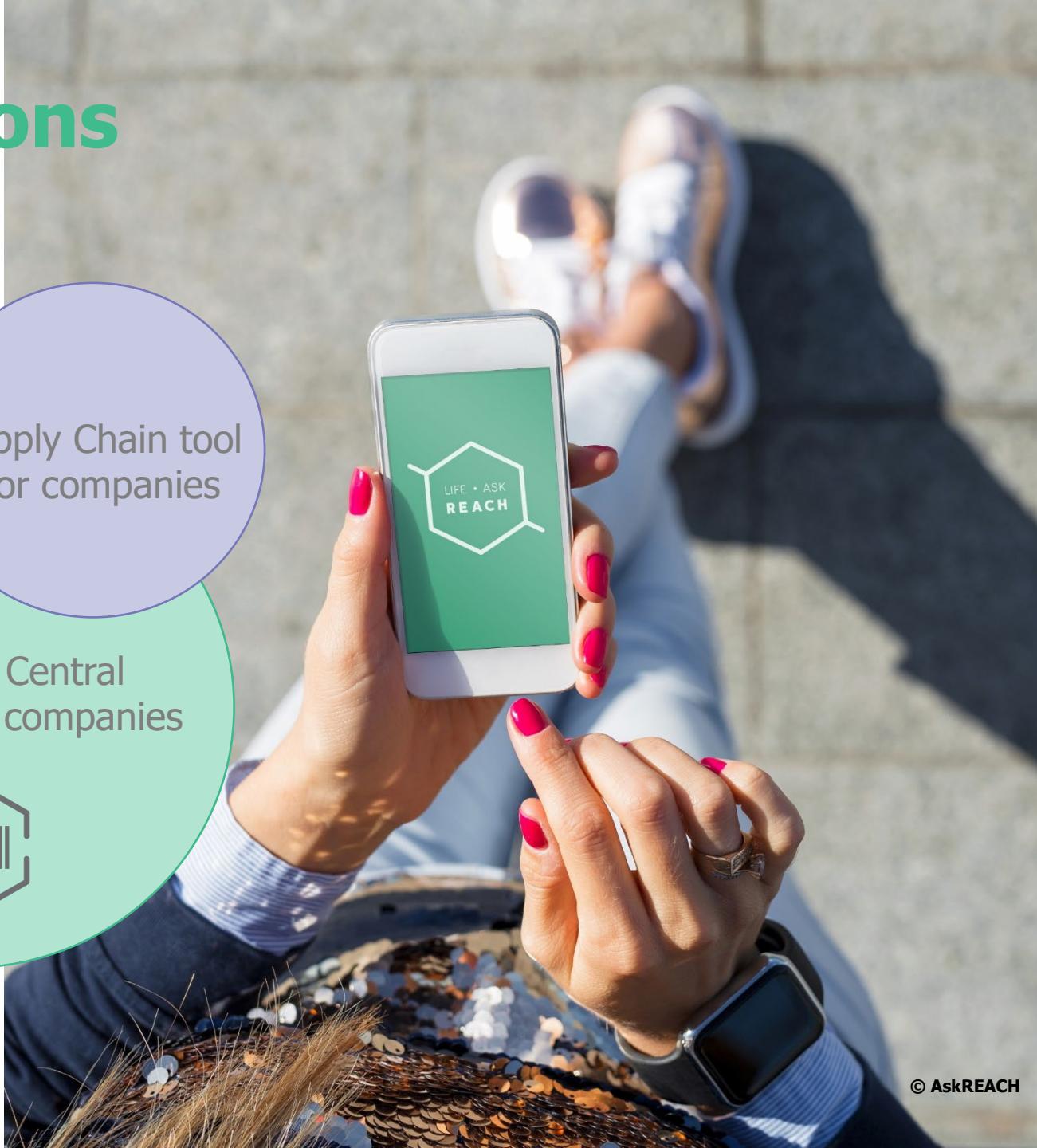
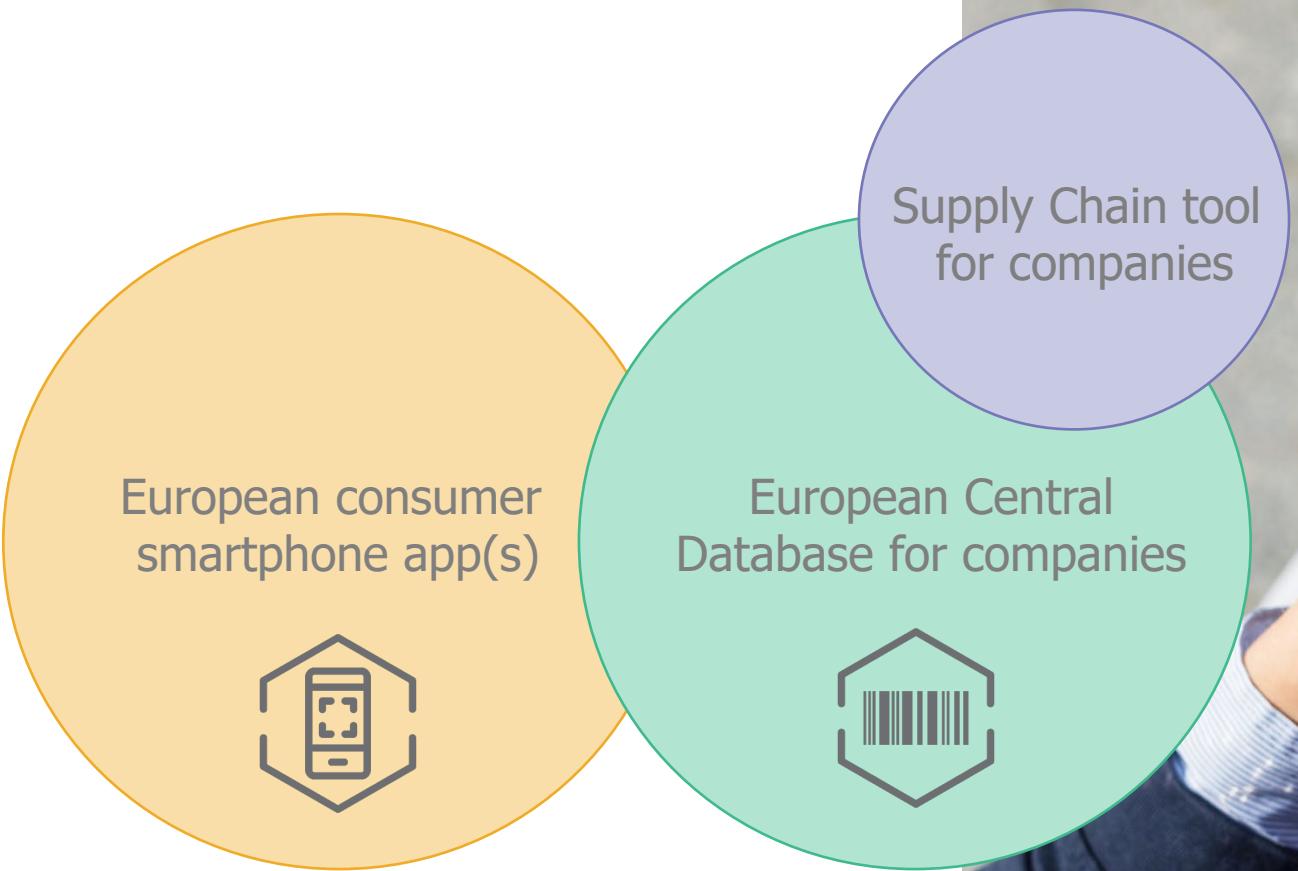
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# AskREACH - Solutions



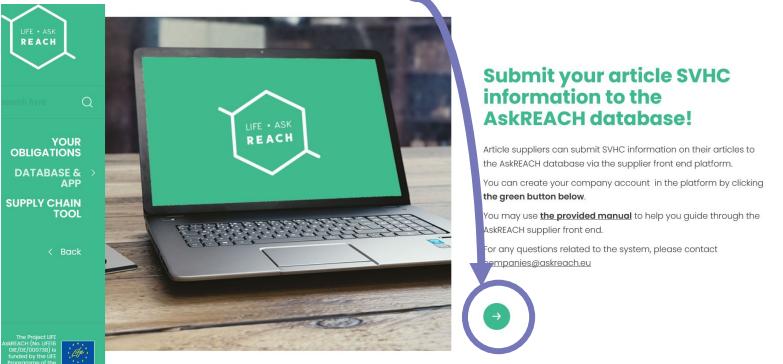
Go to <https://www.askreach.eu/app-database/>



Demo available!

# AskREACH supplier frontend

**1**  
Register at  
[www.askreach.eu  
/app-database](https://www.askreach.eu/app-database)



**2**  
Add your company  
information

- Name
- Address
- Generic e-mail address for consumer SVHC requests
- Your GCPs

**3**  
Upload your  
articles

- Single articles
- Bulk with excel file
- Barcode range declaration for SVHC-free articles

# How can your company get involved?

- Make sure to “**whitelist**” the **askreach.eu domain** to receive consumer requests
- You can answer consumer requests either via the AskREACH supplier frontend or directly replying to the request e-mail.
- **Request SVHC information from your suppliers** now
- **Register** to the AskREACH supplier frontend ([www.askreach.eu/app-database](http://www.askreach.eu/app-database))
- **Contact us for our offer on additional support for retailers!**

**AskREACH welcomes all articles with or without SVHCs!**

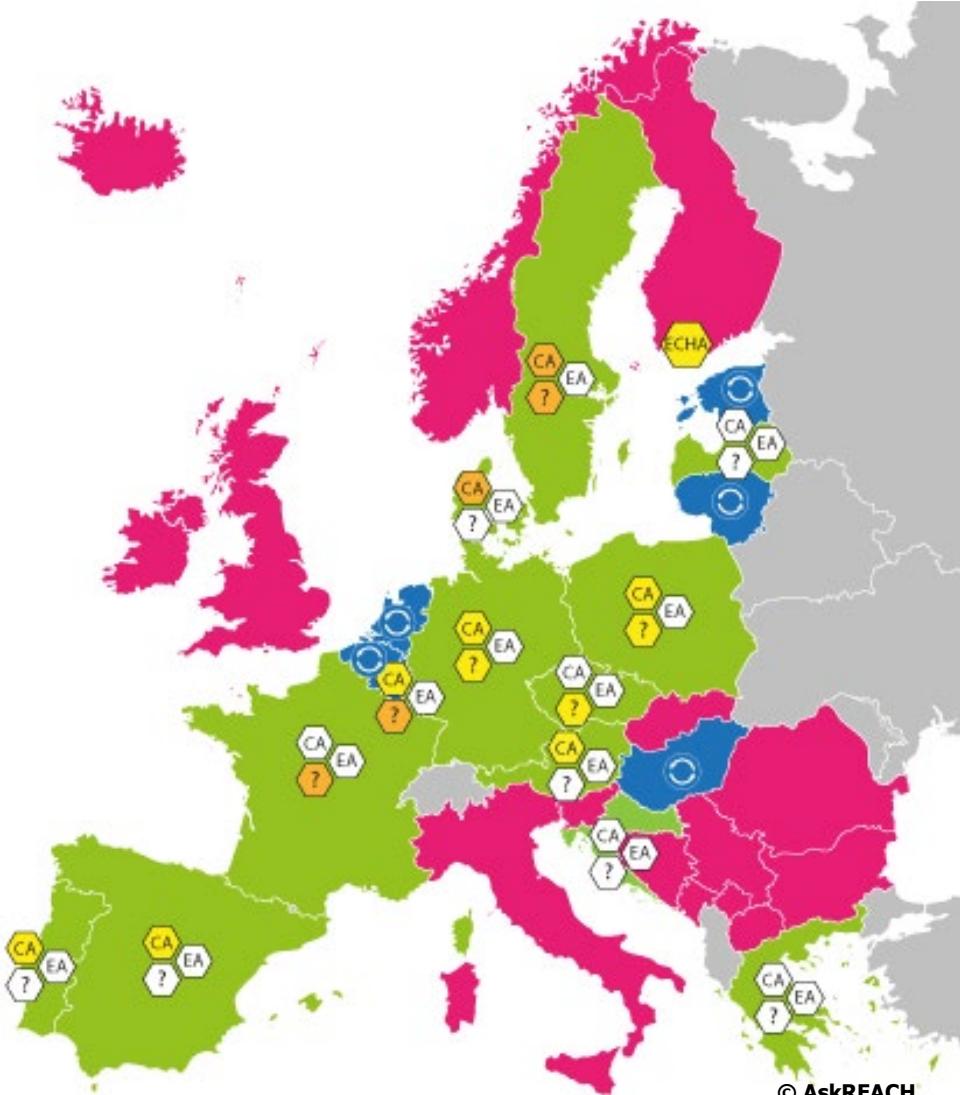


# Contact us!

We are here to help you!

Luxembourg Institute of Science and Technology  
Environmental Research and Innovation  
Department (ERIN) - Environmental Policies  
REACH&CLP Helpdesk Luxembourg  
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www.reach.lu  
www.askreach.lu



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European Union



# AskREACH for retailers: How to get started on fulfilling the duty on consumers «Right to know»

Ingrida Bremere, BEF Latvia

Webinar: AskREACH for retailers – Managing SVHC in articles  
on your shelves and the «Right to know» of your clients

12 October 2021

2021/29/04

No. LIFE16 GIE/DE/000738



# Your shelves and Your clients

Retailers

Users of information

Managers

Purchase decisions

Communicate with  
producers/ suppliers

Information providers

Shop assistants

Know the shelves

Communicate with  
customers

Right to know!

Retailers



# The communication obligation

Even if you have purchased the articles from someone else and are only reselling them → you are also responsible for ensuring the communication

## Strategies to select:

- Customer initiated communication → the retailer reacts on requests
- Retailers initiated communication → be prepared to fulfill the duty by making the article information available at-house

Your customer expects answer on substances of very high concern (SVHC) in the article!

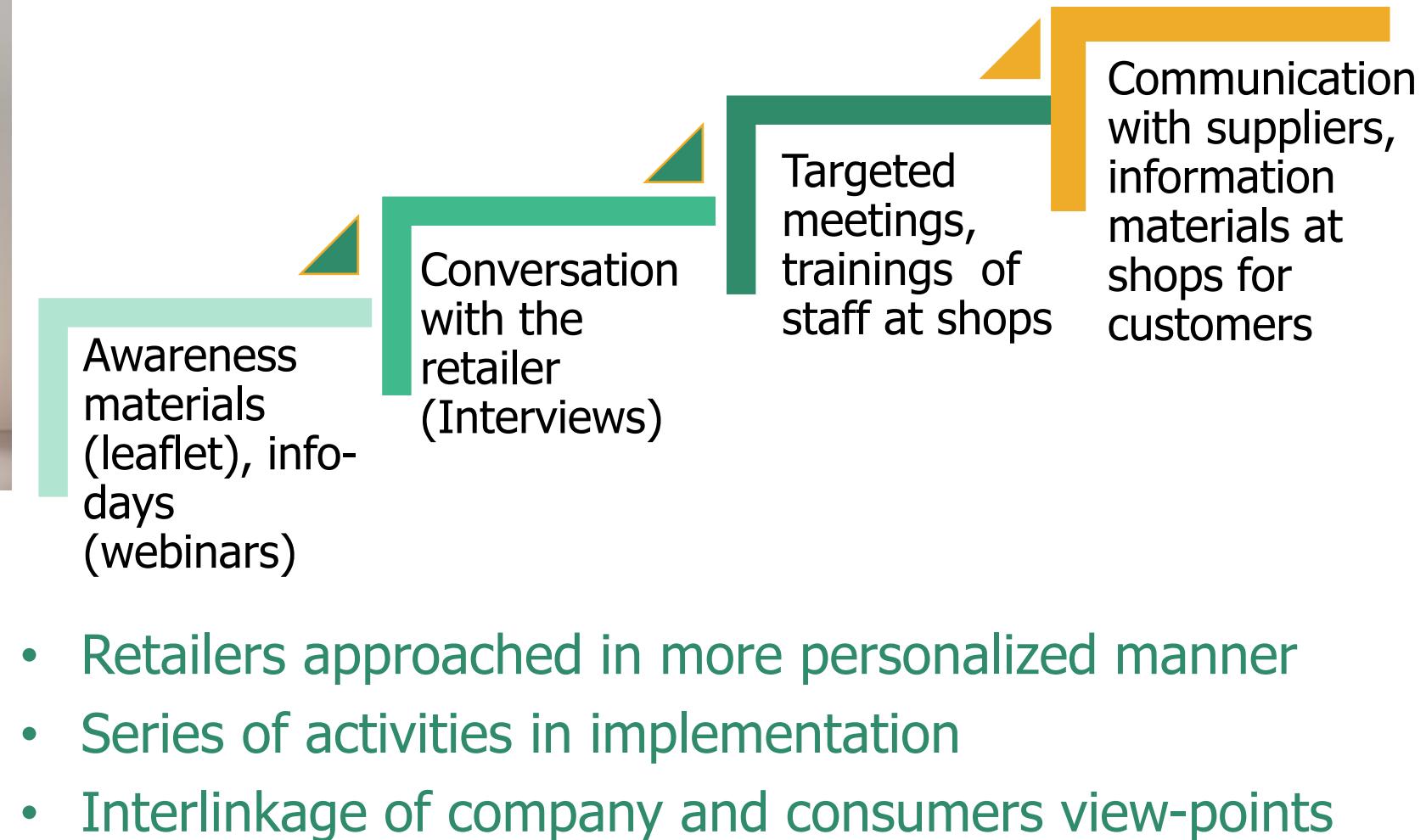
**Selection of a strategy to answer is up to you!**



# The AskREACH approach –how to get started



Invitation &  
setting the  
scene



# Retailer sets the contractual agreements

As a retailer you can explicitly include the communication as part of the contract between you and your suppliers

## Specific contractual clauses may refer to:

- Obligation to provide information on substances in articles, particularly SVHCs
- Request for an evidence of correctness of information on substances in articles
- Purchase only articles which contain SVHCs below 0.1% (w/w)

Prepared in-house information and an evidence of correctness of information to fulfill your legal obligations on communication



# Ask for article information in the database

As a retailer you may encourage your own suppliers to use an option to submit their article information to the AskREACH database

## Specifics may refer to:

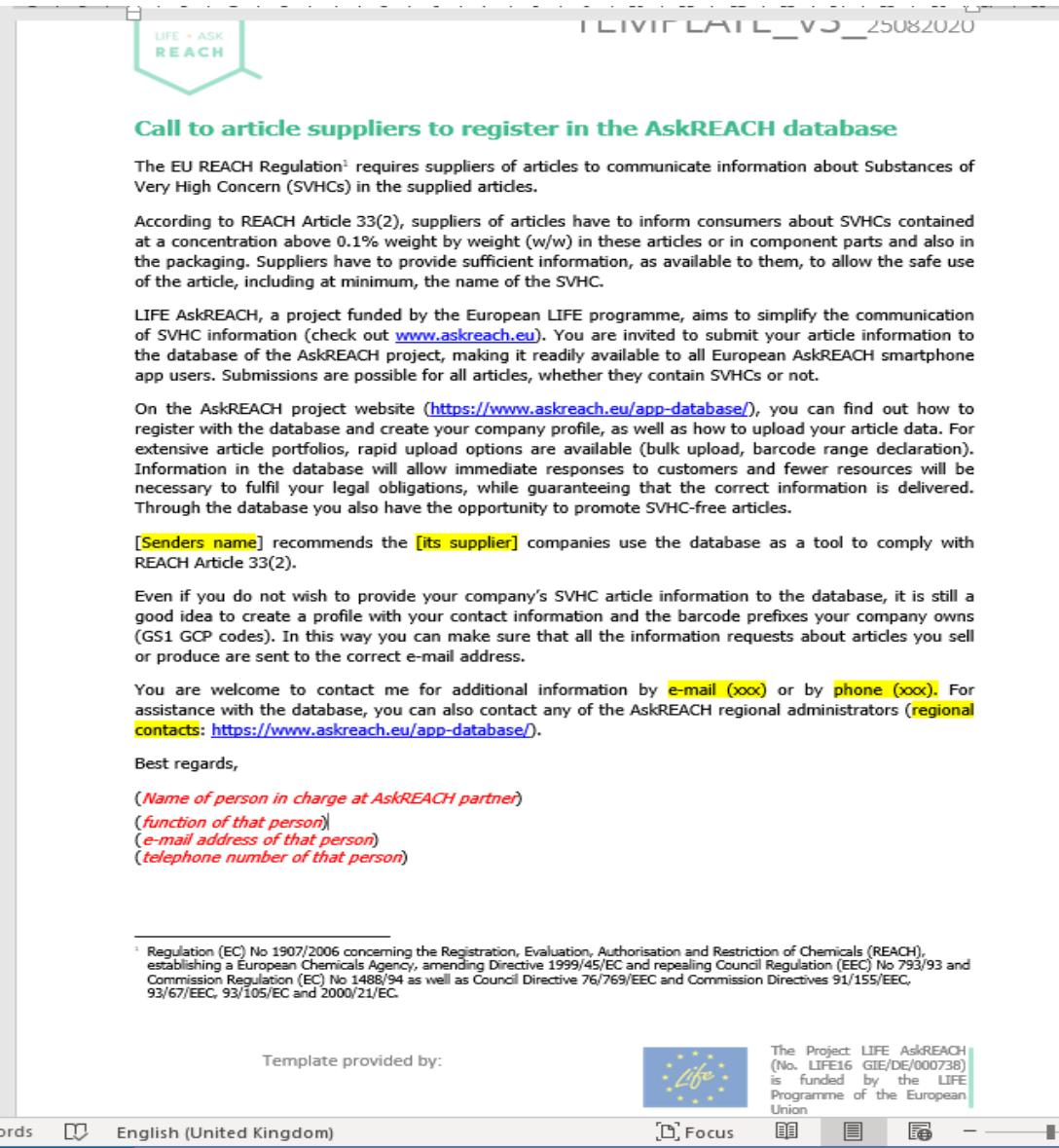
- For making it readily available to all European Scan4Chem smartphone app users
- Rapid upload options are available for extensive article portfolios
- Submissions can be made for all articles, whether they contain SVHCs or not



Automatic responses to customers to fulfill your communication obligations



# Encourage your suppliers to upload data



The screenshot shows a mobile application interface. At the top, there is a header with the text "LIFE • ASK REACH" and "LIVELATE\_V3\_25082020". Below the header, there is a section titled "Call to article suppliers to register in the AskREACH database".  

The EU REACH Regulation<sup>1</sup> requires suppliers of articles to communicate information about Substances of Very High Concern (SVHCs) in the supplied articles.

According to REACH Article 33(2), suppliers of articles have to inform consumers about SVHCs contained at a concentration above 0.1% weight by weight (w/w) in these articles or in component parts and also in the packaging. Suppliers have to provide sufficient information, as available to them, to allow the safe use of the article, including at minimum, the name of the SVHC.

LIFE AskREACH, a project funded by the European LIFE programme, aims to simplify the communication of SVHC information (check out [www.askreach.eu](http://www.askreach.eu)). You are invited to submit your article information to the database of the AskREACH project, making it readily available to all European AskREACH smartphone app users. Submissions are possible for all articles, whether they contain SVHCs or not.

On the AskREACH project website (<https://www.askreach.eu/app-database/>), you can find out how to register with the database and create your company profile, as well as how to upload your article data. For extensive article portfolios, rapid upload options are available (bulk upload, barcode range declaration). Information in the database will allow immediate responses to customers and fewer resources will be necessary to fulfil your legal obligations, while guaranteeing that the correct information is delivered. Through the database you also have the opportunity to promote SVHC-free articles.

[Senders name] recommends the [its supplier] companies use the database as a tool to comply with REACH Article 33(2).

Even if you do not wish to provide your company's SVHC article information to the database, it is still a good idea to create a profile with your contact information and the barcode prefixes your company owns (GS1 GCP codes). In this way you can make sure that all the information requests about articles you sell or produce are sent to the correct e-mail address.

You are welcome to contact me for additional information by **e-mail (xxx)** or by **phone (xxx)**. For assistance with the database, you can also contact any of the AskREACH regional administrators (**regional contacts:** <https://www.askreach.eu/app-database/>).

Best regards,

(Name of person in charge at AskREACH partner)  
(function of that person)  
(e-mail address of that person)  
(telephone number of that person)

<sup>1</sup> Regulation (EC) No 1907/2006 concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH), establishing a European Chemicals Agency, amending Directive 1999/45/EC and repealing Council Regulation (EEC) No 793/93 and Commission Regulation (EC) No 1488/94 as well as Council Directive 76/769/EEC and Commission Directives 91/155/EEC, 93/67/EEC, 93/105/EC and 2000/21/EC.

## Communication obligation

## About the AskREACH

## How to register

**Invite to create a profile, if they do not wish to provide company's SVHC article information to the database**

## Contact information

Template provided by:



The Project LIFE AskREACH  
(No. LIFE16 GIE/DE/000738)  
is funded by the LIFE  
Programme of the European  
Union

Good idea to start,  
when a retailer  
receives a lot of  
requests

Retailers had an  
interest to be involved  
in educational  
activities relevant for  
their business

Trainings turned out  
to be very interesting  
& valuable to  
participating retailers

Targeted attempts &  
focus on certain  
sectors of interest of  
the retailers

Source: Feed-back information from AskREACH participating countries, September 2021

# Good response to customers

- Prompt responses to consumer questions are an essential part of good client relations for every company
- Consumers have become more ready to use their “Right to Know”
- Confirming that **no SVHCs** are present in articles is an excellent way to show that you care for the environment and the wellbeing of your consumers



# Decathlon

October 12, 2021



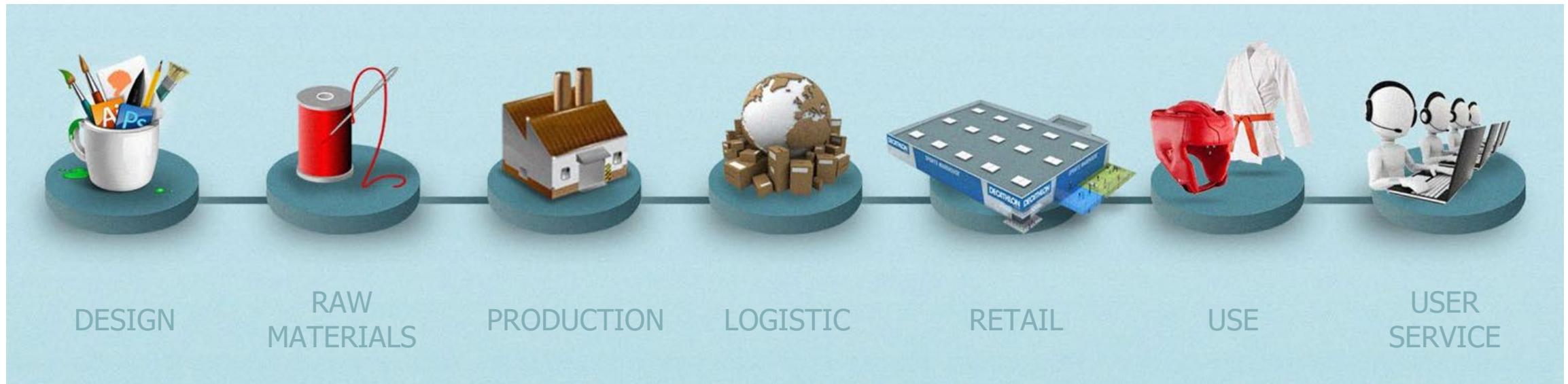
DECATHLON

# SUMMARY



- 1) Decathlon presentation
- 2) What is chemical safety for us?
- 3) SVHC stakes
- 4) Our collaboration

# Decathlon organisation

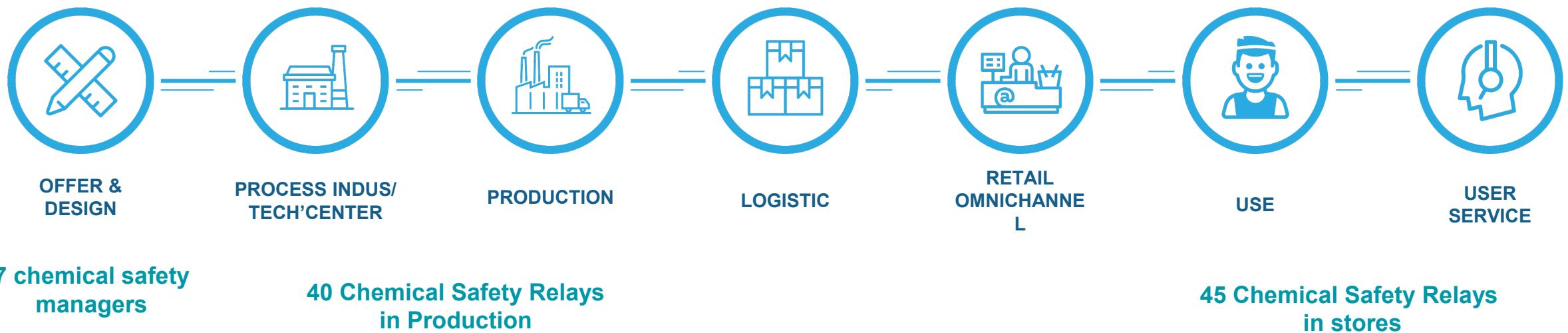


Service:



**DECATHLON**

# *Chemical safety management*



Dedicated website & Key responsibilities

# Chemical safety toolbox.



RSL



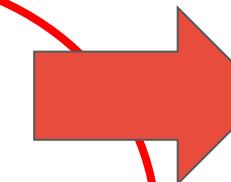
Testing rules



Alerts  
Management



Supplier chemical  
management



Templates for  
customers replies



# Our Purpose



QUALITY SENS **SAFETY &  
SATISFACTION**

DECATHLON



# **WHAT ARE THE STAKES OF SVHC REGULATION FOR Decathlon?**



We receive more and more automatic requests from customers

⇒ **Mobile application: Scan4Chem**



- Allows consumers to check whether or not the item contains SVHC before purchase
- Allows sending SVHC requests to companies with a simple click
- If we can ban an SVHC from our articles, we do it but the question is still open for SVHC used for specific needs (for ex: lead in fishing articles)



**Decathlon has started the SVHC notifications to the European Authorities**

# HOW ARE SVHCs DECLARATIONS HANDLED BY DECATHLON?

⇒ Before 2021, the SVHC requests were received into generic email box,  
Aim: **communicate externally with our customers**

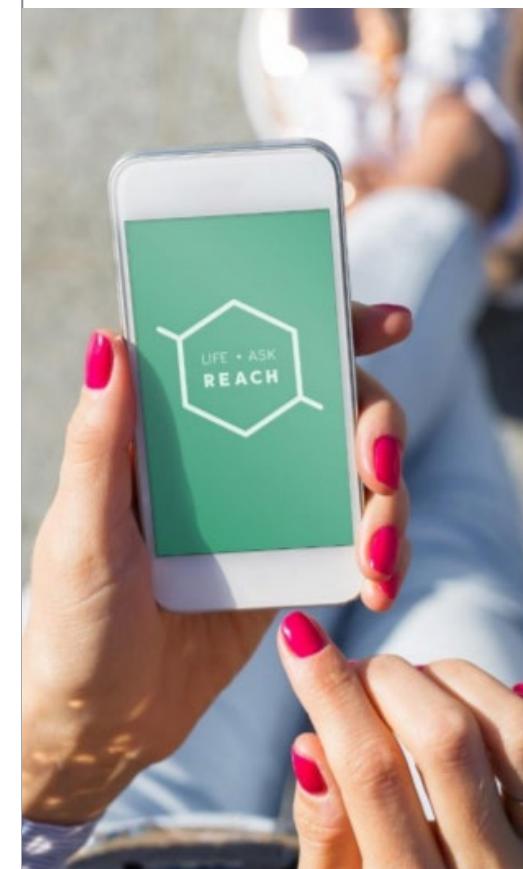
## Limit of this system:

- not all requests were centralized, not “user friendly”
- risk = not be able to comply with 45 days limitation & customer dissatisfaction

⇒ Since the beginning of 2021, we have received **more than 100 SVHC** requests from all over the world, mostly from **German customers**, among multiple requests on the chemical safety of our articles.

**It increases every year!**

⇒ Thanks to INERIS, we created access to **AskReach** portal for suppliers: to be able to receive ALL requests & reply within 45 days

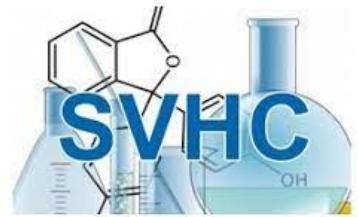


# SCIP database

## Substances of concern in products

- We have worked on all intentional uses of SVHC in our articles and we have make the notifications  
*(not user friendly tool)*
- On the other hand, we are working closely with our suppliers to map the non intentional SVHC presence in other products

# WHAT ABOUT THE FUTURE?



- Continue the collaboration with INERIS & other helpdesks = share experience, bring more competency & assistance for the management of SVHC requests for Decathlon
- Continue the skill up (AskReach) & the centralization of SVHC requests via the applicants portal
  - ⇒ capitalization
  - ⇒ all-in-one tool
  - ⇒ global harmonization of replies
  - ⇒ statistics to support the animation of the collection of SVHC from our suppliers
- **Challenge for Decathlon:** improve and make reliable the tool for the collection of SVHC from our suppliers (per article) / process the collection within our internal tools / continue SVHC notifications to ECHA



## THANKS TO EVERYONE

*For any question, please contact me directly*  
[besa.kokonozi@decathlon.com](mailto:besa.kokonozi@decathlon.com)

### **QUALITY DEPARTMENT :**

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DECATHLON - QUALITY DEPARTMENT  
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59000 Villeuneuve d'Ascq  
FRANCE

